



Jobbers Warehouse Supply, Inc. Parts Warehouse Supply, Inc. Wisconsin Engine Parts Warehouse, Inc.



Return Goods Form (For product with labor claim please use Defective Goods Return form)

Please fill out the following information: (Process time about 10 days)

Your RGA# _____

Date _____

Customer Information:

Shop/Store Name _____

Contact Name _____

Address _____

Phone # _____ (ext.) _____

City _____

Fax # _____

State _____

Zip _____

Product Information:

(Please circle if core or defective)

Part# _____	Qty _____	Invoice # _____	Core / Defective
Part# _____	Qty _____	Invoice # _____	Core / Defective
Part# _____	Qty _____	Invoice # _____	Core / Defective
Part# _____	Qty _____	Invoice # _____	Core / Defective
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Description of Defective Product:

For Office use Only: Hoelscher () , Carlson ()
Jobbers () Parts () Wisconsin () Date Received _____

JPW = Quality Parts, People & Service

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Return Goods & Freight Policies

Returned Goods: We understand the importance of a rapid and uncomplicated return goods system. Credit for approved saleable returned goods will be made within 10 working days of receipt of the return. **ALL DEFECTIVE GOODS MUST BE TAGGED WITH THE NATURE OF DEFECT.** Credit for defective goods is subject to the manufacturers warranty and analysis. Upon receipt of the analysis from the manufacturer on goods deemed defective, credit may be issued to your account. Defective goods credit may take up to 60 days or more before credit can be issued.

All returned goods require the following information:

- 1. Account number or Name of business**
- 2. Invoice number that goods were purchased on**
- 3. Date on invoice**
- 4. Part numbers you wish to return**
- 5. Reason for return**

All goods returned for credit must have been purchased from us within the past 12 months and be in a saleable condition. Used or un-saleable goods are not eligible for credit and will be returned freight collect. Open gasket sets, broken skin-packs, or broken standard packages are not eligible for credit. Goods returned 30 days after purchase, or lacking the proper paperwork, or special ordered items, or items requiring re-boxing will be charged a 10% handling charge. Goods that are purchased over 30 days and require re-boxing will incur a 20% handling charge. Returned goods may not exceed 5% of previous year's purchases. All returned credits are applied to your account. Return credits apply to current charges.

Warranties and Defective Goods: We do not express or imply any warranty other than that by the manufacturer of the product. All warranty and defective goods claims determinations are made solely by the manufacturer. With complexity of today's many engines, JPW will gladly assist you to the best of our ability and expertise in looking up your parts. **But we strongly suggest that you verify, inspect and compare all products prior to installation to retain manufacturer's warranty.**

Special Orders: A deposit may be required on non-stocking items ordered. Freight charges may be billed to the customer. (See Freight Policy) Once a special order is placed with the manufacturer it cannot be cancelled and may be subject to non-return policies of the manufactures, or carry a 20% re-stocking fee plus freight charges.

Freight Policy: Orders placed with us that equal or exceed \$300.00 will be pre-paid by us using the carrier of our choice. Exceptions to this: crankshafts, cylinder heads, blocks, steel shot and or glass bead, trays of lifters, over-sized packages, and 5-gallon containers of chemicals. Freight on these items will not be pre-paid. We will pay return freight on cylinder heads and crankshaft cores. An ARS tag will be provided in the box with the product. Freight charges on warranty claims will be paid by the sender. Freight charges should be attached to the warranty claim and will be processed accordingly. Freight is pre-paid on any engine kit equal to or exceeding \$300.00. Drop ship charges on any item of a pre-paid kit will also be pre-paid. Freight is pre-paid on any parts order equal to or exceeding \$300.00 with the above exception. Drop-ships on these orders will be pre-paid if they exceed \$40.00. Any other freight charges on returns are to be paid by the sender. ARS tags are available from us at a charge of \$10.00 per tag (good for 70lbs per tag). You will only be charged the \$10.00 when the tag is used. Manufacturer's service charges (drop-ship fees) when applicable, will be passed along to the recipient. Freight will be pre-paid on multiple orders from the same customer in the same business day if they are shipped together and the combined amount of the orders equals or exceeds \$300.00. Multiple order shipments must be called in by 3:00pm on same business day.

Return Address;

Jobbers Warehouse Supply, Inc
800 Third Avenue North
Minneapolis, MN 55405

Parts Warehouse Supply, Inc.
1416 Murray Avenue
North Kansas City, MO 64116

Wisconsin Engine Parts Warehouse, Inc
920 South Broadway
Green Bay, WI 54304



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